



IRISTMPulse

Digital MailRoom

Instantly capture, classify and route every incoming document, from emails to scanned files, straight to the right person or system.

Smart. Fast. Automated.



Why Your Business Needs a Digital MailRoom

Every organisation receives a constant stream of physical and electronic mail : invoices, contracts, forms, supplier messages, customer correspondence, HR files and more. Processing these manually is costly, time-consuming and prone to error.

IRISPulse™ Digital MailRoom automates this process so your teams can focus on work that drives value, not paper-work.

Core benefits you'll realise:

- Faster document turnaround : scan, classify and deliver data in minutes.
- Improved responsiveness : accelerate business processes and customer communication.
- More control and transparency : know exactly what mail arrives and where it goes.
- Reduced operational costs – cut paper-based handling and manual routing.
- Boost employee productivity – free up staff from repetitive admin tasks.

About IRISPulse™ Digital MailRoom

IRISPulse™ Digital MailRoom is a scalable, modular automation platform designed to streamline how organisations capture, classify, extract and distribute incoming documents. Operating across both physical and digital channels, it turns unstructured mail into structured data, ready for business systems and workflows.



Real Business Outcomes

Drive measurable improvements in:

- Operational responsiveness and agility — mail reaches the right team instantly.
- Employee satisfaction — less time spent on low-value tasks.
- Cost efficiency — reduced manual touchpoints, storage, and processing overhead.
- Process transparency — audit trails and searchable archives improve compliance.

Intelligent Features That Set It Apart

- **AI-Driven Classification**
Automatically identifies document types using hybrid AI techniques — including rule-based logic, statistical models, and pattern recognition — to boost accuracy and reduce training time.
- **Template-Free Data Extraction**
Configure exactly what fields you need for each document type. Extraction works even without rigid templates, making it ideal for mixed and evolving mail formats.
- **Seamless System Integration**
Export data effortlessly into line-of-business systems — including CRM, ECM, HR, and ERP — helping teams act on information without delay.
- **Modular & Scalable Architecture**
Grow at your own pace — start with core capture and classification, and expand automation as your needs evolve.

Who Will Benefit Most?

- IRISPulse™ Digital MailRoom delivers impact to:
- Shared Services & Back-Office Operations
- Finance, HR, and Procurement Teams
- Shared Service Centers / BPOs
- Remote & Hybrid Work Environments
- Organizations with High Incoming Mail Volumes

Intelligent Features That Set It Apart

1

Scan & Import

Capture all incoming mail — paper and electronic — via multiple channels. Documents can be scanned in bulk or imported from watched folders and email streams.



2

Intelligent Classification

Using self-learning AI classification technology, the system recognises document types automatically — no manual tagging required.



3

Data Extraction

Template-free, freeform capture extracts only the data you need from each document type. Configure extraction rules with precision.



4

Export & Integration

Once classified and extracted, documents and data are routed automatically to your CRM, ECM, DMS, HR applications, or archived — wherever they are most useful.



About IRIS

Our mission

IRIS is under the top companies in intelligent document processing (IDP) for Purchase-to-Pay (P2P) and Digital MailRoom solutions. Our leading AI driven cloud platform for document understanding enhances productivity and business efficiency by automating processes and extracting valuable insights from documents. We offer a range of off-the-shelf products and bespoke solutions through our international network of partners. Lighthouse projects and technologies are successfully delivered by IRIS to key customers.

Facts and Figures

- An Information Management Industry leader for 35+ years
- A state-of-the-art professional actor on IDP market since start
- A Key Asset of the Canon Group since 2013
- Global worldwide reach with main focus on EMEA & US
- Above 5.000 implementations of IRISXtract™ platform worldwide
- Network of more than 200 integrators, VARs and BPOs around the world
- Largest Personal Mobile Scanner portfolio available on the market
- Above 40 million daily users of IRIS Technology worldwide

Request Your Live Demo



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www.iriscorporate.com
marketing@iriscorporate.com

I.R.I.S. S.A.

Rue du Bosquet 17A
1435 Mont-Saint-Guibert
Belgium
Phone: +32 10 45 13 64

I.R.I.S. Inc.

1200 N. Federal Highway, Suite 200,
Boca Raton, Florida 33432
United States
Phone +1 (561) 921 0847

I.R.I.S. AG

Heussstrasse 23
52078 Aachen
Germany
Phone: +49 241 92035 0

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