



E-INVOICES ACROSS BORDERS CASESTUDY

Introduction

By combining Z + M Group's outsourcing expertise with IRIS's intelligent automation, manual invoice handling became a streamlined, AI-powered process. The result: higher efficiency, faster migrations, and measurable value for global customers.

Background

Z + M Group is a leading provider of outsourced document processing services, employing over 550 people, including many with reduced working capacity. The company operates two cloud-based digitization centers in Prague and Ostrava, processing over ten million pages annually — mainly invoices for Accounts Payable (AP) outsourcing.

Through its partnership with Canon Group, including IRIS AG and Canon Business Services (UK, US, Germany, Hong Kong, Australia, Norway, and Finland), Z + M Partner delivers global DPO services.

All processes comply with ISO 27001 and SOC2 Type II standards, ensuring secure and compliant operations.

www.zmgroupp.cz/en

Key contact: Jan Rataj, Chief Solution Architect — connecting customers and IRIS to align business needs with technical capabilities.

Challenges Faced

Challenges Before IRIS

Z + M Partner, in collaboration with Capgemini, manages diverse customer projects across multiple industries.

Challenges included:

- Handling various document formats (PDF, JPEG, XML, E-Invoice).
- Building flexible extraction algorithms for complex data.
- Managing exceptions (tax data, currencies, invoice types).
- Achieving total automation to reduce manual validation.
- Implementing master data comparison to enhance extraction accuracy.

The goal was to ensure high automation, data precision, and scalability while maintaining compliance and minimizing manual intervention.

Results & Impact

The integration of IRIS technology enabled:

- End-to-end automation with minimal manual work.
- Improved SLA compliance through better error detection and testing.
- Operational scalability and long-term performance stability.
- Enhanced collaboration between Z + M, IRIS, and customers through transparent communication and shared responsibility.

Outlook & Next Steps

Z + M aims to expand internationally, managing invoices from all regions through its DPO portal powered by IRISXtract™ and the ITTC add-on. Next steps include developing AI models to enhance line-item invoice recognition and further optimize AP automation.

"We empower people and organizations with proven innovative technologies from IRIS which help us to take control of their information flows, automate repetitive tasks, and focus on their core business"

Jan Ratajy, Chief Solution Architect, Z + M Partner

What began as a technology partnership has evolved into a model of operational synergy. Through IRIS solutions, Z + M Group empowers its clients to achieve greater accuracy, compliance, and agility—proving that innovation and human potential thrive best when combined.

References

- Z + M Group – Official Website: <https://www.zmgroupp.cz/en/>
- IRIS (Canon Group) – Official Website: <https://www.iriscorporate.com>
- Internal collaboration and implementation data provided by Z + M Partner and IRIS AG teams (2025).